



# RCI Introduction





## **RCI – RESORTS CONDIMINUM INTERNATIONAL**

### **ADDING VALUE TO YOUR INVESTMENT**

USE IT | RENT IT | *EXCHANGE IT*

## **6 BIG REASONS WHY**

### **1. GETTING THE MOST FROM THE LEAST**

Trading Power is optimum. Exchange one week here at Fairmont Ridge and journey through Mexico and the Caribbean for 3 weeks using your accumulated points.

### **2. RENT OR EXCHANGE – TRY BOTH**

If rental revenue is important to you, place your week up for rent with Fairmont Creek Property Rentals. If later it is not rented you still have the flexibility to give to RCI up to 3 months prior, and still receive full point value. Or use RCI Points to obtain a more optimal rental week during high season.

### **3. A WORLD TO DISCOVER**

Use your points to travel to over 5000 resorts in more than 100 countries.

### **4. TRAVEL BENEFITS**

- a. Members-only rates on airfares, car rental, hotels & vacation packages
- b. Discounts with preferred travel partners
- c. Skilled, knowledgeable travel specialists and fast, convenient service.

### **5. HAVE FIRST ACCESS TO SOOKE HARBOUR & MARBLE CANYON**

Reserve a unit at one of your home resort's affiliate properties. Have priority access to all weeks deposited in home group 10 – 11 months prior to the check in day and only pay a \$40.00 exchange fee.

(Home Group = Fairmont Ridge, Marble Canyon and Sooke Harbour)

### **6. GREAT CASH DEALS**

Book a last minute vacation (45 days prior) with RCI and only pay as low as \$259.00 for a 5 bedroom condo at Marble Canyon and other places around the world.

(based on availability)

**WHY NOT ADD VALUE TO YOUR INVESTMENT...**

# Marble Canyon – Point Values



		601A, 601B, 708	202, 1102	402	702	102K	302	1103	501, 502, 503, 504, 602	201, 301	401	101, 102, 103, 104
Weeks	Bedrooms	2	3	2	3	3	4	4	4	4	4	5
	Kitchen	Full	Full	Full	Full	Full	Full	Full	Full	Full	Full	Full
	Max Occ	6	8	8	10	12	10	12	11	12	14	13
	Priv Occ	4	6	6	6	8	8	8	8	8	8	10
<b>25-35 (11 weeks)</b>		<b>52,000</b>	<b>72,000</b>	<b>73,000</b>	<b>75,500</b>	<b>82,500</b>	<b>87,500</b>	<b>92,000</b>	<b>93,000</b>	<b>94,000</b>	<b>95,000</b>	<b>106,000</b>
<b>7-13, 21-24, 36-39, 51-52 (17 weeks)</b>		<b>39,000</b>	<b>54,000</b>	<b>55,000</b>	<b>56,500</b>	<b>61,500</b>	<b>65,500</b>	<b>69,000</b>	<b>70,000</b>	<b>70,500</b>	<b>71,500</b>	<b>79,500</b>
<b>1-6, 14-20, 40-42 (16 weeks)</b>		<b>31,000</b>	<b>43,500</b>	<b>44,000</b>	<b>45,500</b>	<b>49,500</b>	<b>52,500</b>	<b>55,500</b>	<b>56,000</b>	<b>56,500</b>	<b>57,000</b>	<b>63,500</b>
<b>43-50 (8 weeks)</b>		<b>26,000</b>	<b>36,000</b>	<b>36,500</b>	<b>38,000</b>	<b>41,000</b>	<b>43,500</b>	<b>46,000</b>	<b>46,500</b>	<b>47,000</b>	<b>47,500</b>	<b>53,000</b>

**12 - 13  
MONTH PRIOR**  
Confirm your Home Week  
Reservation  
NO FEES

**11 - 12  
MONTH PRIOR**  
Book a vacation at your  
Home Resort - \$40.00 US

**10 - 11  
MONTH PRIOR**  
Book a vacation at your  
home group  
Marble /Sooke/Ridge

**10 - 0  
MONTH PRIOR**  
\*Your week has been released to  
the RCI world.  
\*Book a Standard Reservation -  
FEES APPLY

Please review the RCI Fees information Page at the end of this package

		2011					2012				
Week #	Thursday Check-in	Friday Check-in	Saturday Check-in	Sunday Check-in	Monday Check-in	Week #	Thursday Check-in	Friday Check-in	Saturday Check-in	Sunday Check-in	Monday Check-in
1	06-Jan	07-Jan	01-Jan	02-Jan	03-Jan	1	05-Jan	06-Jan	07-Jan	01-Jan	02-Jan
2	13-Jan	14-Jan	08-Jan	09-Jan	10-Jan	2	12-Jan	13-Jan	14-Jan	08-Jan	09-Jan
3	20-Jan	21-Jan	15-Jan	16-Jan	17-Jan	3	19-Jan	20-Jan	21-Jan	15-Jan	16-Jan
4	27-Jan	28-Jan	22-Jan	23-Jan	24-Jan	4	26-Jan	27-Jan	28-Jan	22-Jan	23-Jan
5	03-Feb	04-Feb	29-Jan	30-Jan	31-Jan	5	02-Feb	03-Feb	04-Feb	29-Jan	30-Jan
6	10-Feb	11-Feb	05-Feb	06-Feb	07-Feb	6	09-Feb	10-Feb	11-Feb	05-Feb	06-Feb
7	17-Feb	18-Feb	12-Feb	13-Feb	14-Feb	7	16-Feb	17-Feb	18-Feb	12-Feb	13-Feb
8	24-Feb	25-Feb	19-Feb	20-Feb	21-Feb	8	23-Feb	24-Feb	25-Feb	19-Feb	20-Feb
9	02-Mar	04-Mar	26-Feb	27-Feb	28-Feb	9	02-Mar	02-Mar	03-Mar	26-Feb	27-Feb
10	09-Mar	11-Mar	05-Mar	06-Mar	07-Mar	10	09-Mar	09-Mar	10-Mar	04-Mar	05-Mar
11	16-Mar	18-Mar	12-Mar	13-Mar	14-Mar	11	16-Mar	16-Mar	17-Mar	11-Mar	12-Mar
12	23-Mar	25-Mar	19-Mar	20-Mar	21-Mar	12	23-Mar	23-Mar	24-Mar	18-Mar	19-Mar
13	30-Mar	01-Apr	26-Mar	27-Mar	28-Mar	13	30-Mar	30-Mar	31-Mar	25-Mar	26-Mar
14	06-Apr	08-Apr	02-Apr	03-Apr	04-Apr	14	06-Apr	06-Apr	07-Apr	01-Apr	02-Apr
15	13-Apr	15-Apr	09-Apr	10-Apr	11-Apr	15	13-Apr	13-Apr	14-Apr	08-Apr	09-Apr
16	20-Apr	22-Apr	16-Apr	17-Apr	18-Apr	16	20-Apr	20-Apr	21-Apr	15-Apr	16-Apr
17	27-Apr	29-Apr	23-Apr	24-Apr	25-Apr	17	27-Apr	27-Apr	28-Apr	22-Apr	23-Apr
18	04-May	06-May	30-Apr	01-May	02-May	18	04-May	04-May	05-May	29-Apr	30-Apr
19	11-May	13-May	07-May	08-May	09-May	19	11-May	11-May	12-May	06-May	07-May
20	18-May	20-May	14-May	15-May	16-May	20	18-May	18-May	19-May	13-May	14-May
21	25-May	27-May	21-May	22-May	23-May	21	25-May	25-May	26-May	20-May	21-May
22	01-Jun	03-Jun	28-May	29-May	30-May	22	01-Jun	01-Jun	02-Jun	27-May	28-May
23	08-Jun	10-Jun	04-Jun	05-Jun	06-Jun	23	08-Jun	08-Jun	09-Jun	03-Jun	04-Jun
24	15-Jun	17-Jun	11-Jun	12-Jun	13-Jun	24	15-Jun	15-Jun	16-Jun	10-Jun	11-Jun
25	22-Jun	24-Jun	18-Jun	19-Jun	20-Jun	25	22-Jun	22-Jun	23-Jun	17-Jun	18-Jun
26	29-Jun	01-Jul	25-Jun	26-Jun	27-Jun	26	29-Jun	29-Jun	30-Jun	24-Jun	25-Jun
27	06-Jul	08-Jul	02-Jul	03-Jul	04-Jul	27	06-Jul	06-Jul	07-Jul	01-Jul	02-Jul
28	13-Jul	15-Jul	09-Jul	10-Jul	11-Jul	28	13-Jul	13-Jul	14-Jul	08-Jul	09-Jul
29	20-Jul	22-Jul	16-Jul	17-Jul	18-Jul	29	20-Jul	20-Jul	21-Jul	15-Jul	16-Jul
30	27-Jul	29-Jul	23-Jul	24-Jul	25-Jul	30	27-Jul	27-Jul	28-Jul	22-Jul	23-Jul
31	03-Aug	05-Aug	30-Jul	31-Jul	01-Aug	31	03-Aug	03-Aug	04-Aug	29-Jul	30-Jul
32	10-Aug	12-Aug	06-Aug	07-Aug	08-Aug	32	10-Aug	10-Aug	11-Aug	05-Aug	06-Aug
33	17-Aug	19-Aug	13-Aug	14-Aug	15-Aug	33	17-Aug	17-Aug	18-Aug	12-Aug	13-Aug
34	24-Aug	26-Aug	20-Aug	21-Aug	22-Aug	34	24-Aug	24-Aug	25-Aug	19-Aug	20-Aug
35	31-Aug	02-Sep	27-Aug	28-Aug	29-Aug	35	31-Aug	31-Aug	01-Sep	26-Aug	27-Aug
36	07-Sep	09-Sep	03-Sep	04-Sep	05-Sep	36	07-Sep	07-Sep	08-Sep	02-Sep	03-Sep
37	14-Sep	16-Sep	10-Sep	11-Sep	12-Sep	37	14-Sep	14-Sep	15-Sep	09-Sep	10-Sep
38	21-Sep	23-Sep	17-Sep	18-Sep	19-Sep	38	21-Sep	21-Sep	22-Sep	16-Sep	17-Sep
39	28-Sep	30-Sep	24-Sep	25-Sep	26-Sep	39	28-Sep	28-Sep	29-Sep	23-Sep	24-Sep
40	05-Oct	07-Oct	01-Oct	02-Oct	03-Oct	40	05-Oct	05-Oct	06-Oct	30-Sep	01-Oct
41	12-Oct	14-Oct	08-Oct	09-Oct	10-Oct	41	12-Oct	12-Oct	13-Oct	07-Oct	08-Oct
42	19-Oct	21-Oct	15-Oct	16-Oct	17-Oct	42	19-Oct	19-Oct	20-Oct	14-Oct	15-Oct
43	26-Oct	28-Oct	22-Oct	23-Oct	24-Oct	43	26-Oct	26-Oct	27-Oct	21-Oct	22-Oct
44	02-Nov	04-Nov	29-Oct	30-Oct	31-Oct	44	02-Nov	02-Nov	03-Nov	28-Oct	29-Oct
45	09-Nov	11-Nov	05-Nov	06-Nov	07-Nov	45	09-Nov	09-Nov	10-Nov	04-Nov	05-Nov
46	16-Nov	18-Nov	12-Nov	13-Nov	14-Nov	46	16-Nov	16-Nov	17-Nov	11-Nov	12-Nov
47	23-Nov	25-Nov	19-Nov	20-Nov	21-Nov	47	23-Nov	23-Nov	24-Nov	18-Nov	19-Nov
48	30-Nov	02-Dec	26-Nov	27-Nov	28-Nov	48	30-Nov	30-Nov	01-Dec	25-Nov	26-Nov
49	07-Dec	09-Dec	03-Dec	04-Dec	05-Dec	49	07-Dec	07-Dec	08-Dec	02-Dec	03-Dec
50	14-Dec	16-Dec	10-Dec	11-Dec	12-Dec	50	14-Dec	14-Dec	15-Dec	09-Dec	10-Dec
51	21-Dec	23-Dec	17-Dec	18-Dec	19-Dec	51	21-Dec	21-Dec	22-Dec	16-Dec	17-Dec
52	28-Dec	30-Dec	24-Dec	25-Dec	26-Dec	52	28-Dec	28-Dec	29-Dec	23-Dec	25-Dec
53			31-Dec			53				30-Dec	

WINTER WEEKS

Winter of Previous Year

SUMMER WEEKS

Shoulder Summer Weeks

Deluxe Summer Weeks

Summer Weeks

WINTER WEEKS

Start of Winter for Current Year



# RCI POINTS – WEBSITE DESCRIPTION & FAQ’S

## NAVIGATING AROUND THE WEBSITE – BASICS

Use our Membership Login details to see what it would be like to have one of your own.

### LOG IN DETAILS

Please visit: [www.rci.com](http://www.rci.com)  
 Username: marble01  
 Password: canyon  
 Click: Points sign in

### USE YOUR OWN LOGIN DETAILS IF ALREADY A MEMEBER

#### Click on MY ACCOUNT tab

→ This will show you all your contact information and membership # as well as the number of points you have accumulated each year.

- It shows Marble Canyon’s “personal” points for last year, the current year and next year..

If you do not currently have enough points to complete a booking, you can borrow against your next year’s points now. Keep in mind that, that balance for the next year shows you how many points you would get if you DID NOT make any of your weeks Home Week Reservations (meaning “I want to come for this time”.)

#### → – Click Vacation Plans – to the right –

This will show you all the reservations made with your home resort as well as other resorts – currently we do not have any.

#### Click on RCI POINTS VACATIONS tab

##### → – Click Home Week –

This is where you will manage your upcoming weeks - you will see that we have a number of weeks coming up which show a check-in day and a one-month reservation window the 13th month prior to my check-in date. What this means is that if I would like to reserve this week for my own use (Home Week Reservation) I must wait until this reservation window time and there will be a little confirm button that will show up that if I press, the week will be reserved for my use and I will NOT get the points. This window is approximately 12 - 13 months prior to the check-in day - This is explained more in question 4 & 6 of FAQ’S

#### Click on RCI POINTS VACATION -tab

##### → – Click on Home Resort or Home Group –

This area shows you a date range of check-in dates 11 – 12 and 10– 11 months (respectively) prior to weeks that fall next year. This section allows owners to have exclusive access to the home resort and home group weeks one and two months (respectively) prior to when they get released to the rest of the RCI world. You need to plan ahead to take advantage of these features. **This is the way to alter your schedule or the size of unit at Marble! E.g. get Points for winter weeks & trade them for summer weeks!**

#### Click on both STANDARD RESERVATION or RCI WEEKS RESERVATION.

##### → – Standard Reservation–

Make all your standard vacation bookings to all RCI Points Resorts – for stays as short as one day – Exchange fees applies

##### → – RCI Weeks Reservation–

This allows you to also have access to all the [RCI Weeks Resorts](#) out there in the World (this is a great feature this means you can book like a normal RCI “Weeks” member but use your points to visit these resorts and book over 2 years in advance). Great deals here if you’re looking for check-in within 30 days (i.e. the Point requirements drop 30 day from check-in). Weekly stays only

#### Click On – VACATION OFFERS -tab

Show you many different options for you points and cash.

##### → –Last call Vacations–

45 days prior you may book really great cash deal to come back into Marble Canyon, The Residences at Fairmont Ridge and other resorts in the RCI world. Cash only, no Points required!

Managing your weeks  
Booking your vacation



## FAQ's – New RCI Points Members

FAQ'S consists of the most frequently asked questions that most of our owners come to us about, some relate to the management of their weeks (question 4 & 6) some relate to the booking side of things. Please read through these to get a better understanding of how things work. Then follow through with checking out the website and all it has to offer.

### **1. What is the RCI Points - Member Services phone number and website address?**

- a. **1-866-874-5774** – Always have your Membership Number ready for the representative
- b. [www.rci.com](http://www.rci.com) => RCI POINTS (once you receive your Membership Number log on and create your account.)

### **2. When will my RCI Points application be sent and how much does it cost?**

- a. We send off two batches a month
- b. \$3517.00 with taxes inclusive – this is a onetime fee, membership fees apply each year paid to RCI

### **3. When will I receive my membership number?**

- a. You will receive notification directly from RCI 6-8 weeks after the application is sent.

### **4. How do I get Points for my weeks & How do I make my week a HWR (Home week Reservation)?**

- a. Our sales representative will indicate your choice for the following year's weeks on your RCI application, i.e. Home week reservation (HWR) or Points (exchange).  
(NOTE: there is an application lead-time of 6-8 weeks. You may receive diminished points for your first week due to RCI "cut-off" intervals added to the Application Acceptance date. See FAQ #6).
- b. Going forward it will be your responsibility to stay on top of your weeks. If you wish to come for your week, **or** put your week up for rent through Fairmont Creek Property Management, you **MUST** either do it on-line ("RCI Points Vacations" tab => "Home Week") or call RCI and book your week as a Home Week Reservation (HWR). This needs to occur within a window 12 -13 months prior to the check- in day of your week. (If you're not sure if you want to use your week always make it a HWR and convert to Points later - See FAQ #6).
- c. If you do not make your HWR, your week will automatically be ceded into the RCI system 11-12 months prior to your check-in date. You will see points allocated to your account on the 1<sup>st</sup> of January of the year in which your check-in date falls. You do NOT have to call RCI to make sure this happens.
- d. If you forget what your choice was regarding your weeks, either check your account on-line or call RCI at anytime at 1-866-874-5774. A representative will help you.

### **5. Can I still put my week UP FOR RENT with Fairmont Creek Property Management, now that I am with the RCI Points system?**

Yes, before you request your unit to be listed for rent with Fairmont Creek Property Management, you **MUST** ensure your week **HAS** been booked as a HWR (Home Week Reservation) with RCI (See FAQ #4). **This is imperative** to insure that we do not have double bookings – RCI booking a member for an exchange as well as Fairmont Creek Property Management booking the same week.

If you have further questions on this please feel free to call the office. 250-345-6116

### **6. If I have already made my week a HWR but decide I now want points, is this possible?**

- a. Yes. You will need to call RCI and tell them – "I now want points for my week that I have already made as a Home Week Reservation, Please cancel my HWR" They will take your week and allocate the appropriate amount of points to your account.

There are 3 cut-off times when getting points for your week

- i. 90 Days or more prior to your week – 100% of Full Point Value
- ii. 89 – 46 days prior to your week – 75 % of Full Point Value
- iii. 45 – 30 days prior to your week – 50% of Full Point Value
- iv. 29 days or less prior to your week – No points.



## **FAQ'S – CONTINUED**

- 7. If my week falls in September 2012 and I want to book a vacation now (e.g. March 2011), can I use the points I will be given for next year's weeks?**
- Yes you may. This is called borrowing against next year's points. As you do not see the points for next year's weeks in your account until January 1<sup>st</sup> of the year in which the week falls, you have the option "borrowing" these points to book a vacation now. A cost of \$26.00 will be charged from RCI. You may not exceed your point value (the sum of this year's and next years Points). You may "rent" additional Points, if required.
- 8. If I am already a Points Member with another resort and have a Point's membership number, do I get to keep my old number?**
- RCI will issue you a new number under Marble Canyon's rotation plan. All history/information from your other resort will be transferred to your new account number. This is your only option.
- 9. If I was previously a Weeks member and I'm converting to Points and I still have weeks to be used up on my account, is it possible for me to get points for those weeks?**
- Yes it is but for future weeks only. You need to indicate this to the sales personnel at time of conversion and he/she will fill out a "Member Request Form". The weeks currently on your account may receive a reduced Point value based on the lead-time to your check-in date. (See RCI "Cut-off" intervals in FAQ #6.)
- 10. Does the Point Value of my week change depending on the time of the year?**
- Yes indeed. Your sales person will give you a chart outlining varying Point values for your condo throughout the year. Check the week numbers carefully as there are more variations than first meets the eye! (The "Week-of-the-year" calendar can be found on the "Owner's Corner" at [www.marblecanyon.ca](http://www.marblecanyon.ca))
- 11. How many years of membership fees does the conversion cost include? What are the costs associated with exchanges, Points "carry-over", "Guest Passes", etc.**
- It includes the current calendar year (until Dec 31<sup>st</sup>) and one more year on top. For more info on Membership Fees & other costs you can either; view the "Frequently Asked Questions" section on the "Help" tab at [www.rci.com](http://www.rci.com) (you do NOT have to be an RCI member to view this information), or call RCI Member services.
- 12. Do I have to pay my resort maintenance fees before I get points for my weeks?**
- No you do not. Each year you will be expected to pay your maintenance fees within 30 days of receiving your invoice.

**REMEMBER** – The best source of information is the RCI Web site ([www.rci.com](http://www.rci.com)). You do NOT have to be a member to view information such as the "Resort Directory" (although you have to be a member to check availabilities at resorts), "Member Benefits", or the "HELP" tab. You can get answers to questions by selecting the "HELP" tab and checking "Frequently Asked Questions" or entering a key word for a topic search. If you still have questions, please call member services. You do pay yearly membership fees for this service. 1-877-874-5774.

If you are having problems with your account and RCI keeps directing you back to your home resort, send an email to Anna ([anna@fairmontcreek.ca](mailto:anna@fairmontcreek.ca)) outlining the situation. She'll help you get a resolution.

# FEES ASSOCIATED WITH RCI POINTS MEMBERSHIPS

## How much are the RCI Points® Transaction Fees?

**FEES ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE**

Product	using rci.com	Using call center
<b>RCI Annual Dues</b>		
RCI Points® Dues	1 year = \$124 USD	1 year = \$122.25 CAD
	2 years = \$229 USD	2 years = \$225.55 CAD
	3 years = \$319.02 USD	3 years = \$314.52 CAD
	4 years = \$409 USD	4 years = \$403.25 CAD
	5 years = \$499 USD	5 years = \$491.97 CAD
<b>RCI Points® Transaction Fees</b>		
7 nights+ reservation	\$139 USD	\$162 CAD
6 night reservation	\$119 USD	\$140 CAD
5 night reservation	\$109 USD	\$130 CAD
4 night reservation	\$99 USD	\$119 CAD
3 night reservation	\$79 USD	\$ 97 CAD
2 night reservation	\$59 USD	\$ 75 CAD
1 night reservation	\$39 USD	\$53 CAD
Home Week Reservation	No Charge	
Home Resort Reservation	\$40 USD	\$54 CAD
Auto Saving Points	\$26 USD Admin Fee	\$28 CAD Admin Fee
Points for Deposit	\$26 USD	\$28 CAD
<b>RCI Weeks Exchange</b>		
Online Domestic/International	\$179 USD	\$217 CAD
Call Center Domestic/International	\$194 USD	\$213 CAD
Guest Certificate	\$59 USD	\$65 CAD
<b>RCI Points Partners® Transaction Fees</b>		
Partners Res - Air & Car	\$52 USD	Points Partner fees are in USD only.
Partners Res - Cruise	\$139 USD	\$153 CAD
Partners Res - Hotel	\$32 USD	Points Partner fees are in USD only.
Partners Res - Entertainment (per ticket/pass)	\$69 USD	Points Partner fees are in USD only.

## **Cancellations**

<b>RCI Points</b> Cancellation	Transaction fee non-refundable	
RCI Weeks Cancellation if canceled after the one day grace period	Transaction fee non-refundable	Transaction fee non-refundable
<b>RCI Points</b> ® Partners Extra Vacation Cancellation	Transaction fee non-refundable You must contact an RCI Guide to cancel a vacation. If you cancel within 48 hours of confirmation and if the start date of the reservation is 22 days or greater than the confirmation date - No cancellation fee 100% Cancel fee if canceled 14 days or less before start date. 50% Cancel fee if cancelled 15 to 60 days before start date. 30% Cancel fee if cancelled 61 days or greater before start date.	

## **Miscellaneous**

Transferring <b>RCI Points</b>	No fee	No fee
Extend Points	14,000 pts. or more = \$99 USD Less than 14,000 pts. = \$39 USD	14,000 pts. or more = \$109 CAD Less than 14,000 pts. = \$43 CAD
Membership Transfer Application (MTA)	\$100 USD	\$110 CAD
Duplicate Directory	\$6.95 USD	\$8.00 CAD

## **What happens if I don't use my Points before the end of my Use Year?**

If you do not use your points for your current Use Year, they will be auto-saved into your next Use Year. If you have not made any transactions for your current Use Year, there will be a \$26 USD/\$32 CD auto-save administration fee. Once your points have been auto-saved into the next Use Year, they will expire at the end of that Use Year.

RCI Points does now offer members with saved points about to expire an opportunity to extend them for one additional Use Year. The cost is \$39 USD/\$48 CD to save 1-13,999 points. To save 14,000 or more points, the cost is \$99 USD/\$123 CD. Please contact a Points Guide at 877/968-7476 for assistance.

## **Last Call<sup>sm</sup> Cancellation Policy You must contact an RCI Guide to cancel a Last Call<sup>sm</sup> vacation.**

If you cancel within 24 hours of confirmation and if the start date of the reservation is 22 days or greater than the confirmation date - No cancellation fee

Travel dates 61 days or more and outside of the 24 hour Grace Period- 30% loss of fees (pre-tax).

Travel dates 22-60 days away outside of the 24 hour Grace Period - 50% loss of fees (pre-tax).

Travel dates 15 - 21 days away - NO Grace Period -50% loss of fees (pre-tax).

Travel dates 14 days or less - NO Grace Period - 100% loss of fees (pre-tax).

All taxes refunded regardless of cancellation date.

## **Can I send a guest to my RCI reservation?**

Because members at times wish to give their RCI vacation benefits to family and friends, RCI implemented a Guest Certificate program. The Guest Certificate ensures that guests will not experience difficulty upon arrival at a host resort.

The Guest Certificate fee is \$59 US / \$65 CD, and the person listed on the Guest Certificate must be at least 21 years of age. Some resorts, however, may have higher age requirements. You may add a Guest Certificate any time up to the check-in day. Guest Certificates are available online for any standard exchange and Extra Vacations/Last Call confirmed online. Just click on the My Account tab and select "Vacation Plans." Next click, the "Create/Modify Guest Certificate" button located below the confirmed exchange details.