



RCI Introduction



RCI POINTS

We would like to extend this RCI introduction package to you with all the necessary information that you will need to know and read through prior to signing up and becoming a member of RCI Points.

Included in this package is the following...

1. Why RCI = Use it, Rent it, Own it – Over view
2. Point Value of your unit.
3. Internet Introduction – Educating you about the RCI website.
4. FAQ's – booking home week reservations and much more...
5. Fees associated with RCI

IMPORTANT MESSAGE

Before you start dreaming up your future vacations, you will first need to understand how your account will be set up in the RCI System!

If you own either a Sixteenth, Eighth or Quarter rotation the Resort is asked to provide RCI with the full rotation schedule of the next 5 – 15 years.

This will mean that RCI will know all of your upcoming weeks in the future years and you will be required to manage your weeks with RCI first before requesting your time with Fairmont Creek Property Rentals to be either up for rent or booked in your name – This is called making a “HOME WEEK RESERVATION” You will read throughout this package about how and when this is booked.

Once you are a member you will be the only one that has control over your desired vacation here in Fairmont as well as at other Resorts around the world. The Management company is not authorized to make Home week reservations, bookings or any adjustments on your account at any time.

As a member you will pay annual dues to RCI that pay for a service over the phone and online almost 24hrs a day. We would please ask you to contact RCI first before consulting one of our staff members in Fairmont.

RCI Member Services Line: 1-866-874-5774

RCI Website: www.rci.com

HELP: www.rci.com – Top right corner (help) – This is great for random questions that you have



RCI – RESORTS CONDIMINUM INTERNATIONAL

ADDING VALUE TO YOUR INVESTMENT

USE IT | RENT IT | *EXCHANGE IT*

6 BIG REASONS WHY

1. GETTING THE MOST FROM THE LEAST

Trading Power is optimum. Exchange one week here at Fairmont Ridge and journey through Mexico and the Caribbean for 3 weeks using your accumulated points.

2. RENT OR EXCHANGE – TRY BOTH

If rental revenue is important to you, place your week up for rent with Fairmont Creek Property Rentals. If later it is not rented you still have the flexibility to give to RCI up to 3 months prior, and still receive full point value. Or use RCI Points to obtain a more optimal rental week during high season.

3. A WORLD TO DISCOVER

Use your points to travel to over 5000 resorts in more than 100 countries.

4. TRAVEL BENEFITS

- a. Members-only rates on airfares, car rental, hotels & vacation packages
- b. Discounts with preferred travel partners
- c. Skilled, knowledgeable travel specialists and fast, convenient service.

5. HAVE FIRST ACCESS TO SOOKE HARBOUR & MARBLE CANYON

Reserve a unit at one of your home resort's affiliate properties. Have priority access to all weeks deposited in home group 10 – 11 months prior to the check in day and only pay a \$40.00 exchange fee.

(Home Group = Fairmont Ridge, Marble Canyon and Sooke Harbour)

6. GREAT CASH DEALS

Book a last minute vacation (45 days prior) with RCI and only pay as low as \$259.00 for a 5 bedroom condo at Marble Canyon and other places around the world.

(based on availability)

WHY NOT ADD VALUE TO YOUR INVESTMENT...

THE RESIDENCES AT FAIRMONT RIDGE - POINT VALUES



RESORT ID # 9505



	UNITS = 10, 14, 18 2 bedroom PURCELL	UNITS = 12, 16, 20 2 bedroom PURCELL PLUS	UNITS = 13, 9 3 bedroom BUGABOO	UNITS = 11, 15, 19 3 bedroom BUGABOO PLUS	UNITS = 28, 29 3 bedroom KOOTENAY & COLUMBIA	UNITS = 27 4 bedroom COLUMBIA
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Weeks	Bedrooms	2	2	3	3	3	4
	Bathrooms	2.5	3	2.5	3	3.5	3.5
	Kitchen	F	F	F	F	F	F
	Max Occ	6	6	8	8	8	10
	Priv Occ	6	6	8	8	8	10
25-35 (11 weeks)		74,000	80,000	94,000	101,000	103,000	124,000
7-13, 21-24, 36-39, 51-52 (17 weeks)		55,500	60,000	70,500	76,000	77,000	93,000
1-6, 14-20, 40-42 (16 weeks)		44,500	48,000	56,500	60,500	61,500	74,500
43-50 (8 weeks)		37,000	40,000	47,000	50,500	51,500	62,000
TOTAL POINTS		2765500	2988000	3512500	3775000	3838000	4633000

<p>12 - 13 MONTH PRIOR Confirm your Home Week Reservation NO FEES</p>	<p>11 - 12 MONTH PRIOR Book a vacation at your Home Resort - \$40.00 FEE APPLY</p>	<p>10 - 11 MONTH PRIOR *Book a vacation at your Home Group (Sooke Harbour Marble Canyon) - Some Fees apply</p>	<p>10 - 1 MONTH PRIOR *All weeks have been released to the RCI world. *Book a Standard Reservation - FULL EXCHANGE FEES APPLY</p>
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FAQ's – New RCI Points Members

FAQ'S consists of the most frequently asked questions that most of our owners come to us about, some relate to the management of their weeks (question 4 & 6) some relate to the booking side of things. Please read through these to get a better understanding of how things work. Then follow through with checking out the website and all it has to offer.

1. What is the RCI Points - Member Services phone number and website address?

- a. **1-866-874-5774** – Always have your Membership Number ready for the representative
- b. www.rci.com => RCI POINTS (once you receive your Membership Number log on and create your account.)

2. When will my RCI Points application be sent?

- a. We send off two batches a month

3. When will I receive my membership number?

- a. You will receive notification directly from RCI 6-8 weeks after the application is sent.

4. How do I get Points for my weeks & How do I make my week a HWR (Home week Reservation)?

- a. Our sales representative will indicate your choice for the following year's weeks on your RCI application, i.e. Home week reservation (HWR) or Points (exchange).
(NOTE: there is an application lead-time of 6-8 weeks. You may receive diminished points for your first week due to RCI "cut-off" intervals added to the Application Acceptance date. See FAQ #6).
- b. Going forward it will be your responsibility to stay on top of your weeks. If you wish to come for your week, or put your week up for rent through Fairmont Creek Property Management, you **MUST** either do it on-line ("RCI Points Vacations" tab => "Home Week") or call RCI and book your week as a Home Week Reservation (HWR). This needs to occur within a window 12 -13 months prior to the check- in day of your week. (If you're not sure if you want to use your week always make it a HWR and convert to Points later - See FAQ #6).
- c. If you do not make your HWR, your week will automatically be ceded into the RCI system 11-12 months prior to your check-in date. You will see points allocated to your account on the 1st of January of the year in which your check-in date falls. You do NOT have to call RCI to make sure this happens.
- d. If you forget what your choice was regarding your weeks, either check your account on-line or call RCI at anytime at 1-866-874-5774. A representative will help you.

5. Can I still put my week UP FOR RENT with Fairmont Creek Property Management, now that I am with the RCI Points system?

Yes, before you request your unit to be listed for rent with Fairmont Creek Property Management, you **MUST** ensure your week **HAS** been booked as a HWR (Home Week Reservation) with RCI (See FAQ #4). **This is imperative** to insure that we do not have double bookings – RCI booking a member for an exchange as well as Fairmont Creek Property Management booking the same week.
If you have further questions on this please feel free to call the office. 250-345-6116

6. If I have already made my week a HWR but decide I now want points, is this possible?

- a. Yes. You will need to call RCI and tell them – "I now want points for my week that I have already made as a Home Week Reservation, Please cancel my HWR" They will take your week and allocate the appropriate amount of points to your account.

There are 3 cut-off times when getting points for your week

- i. 90 Days or more prior to your week – 100% of Full Point Value
- ii. 89 – 46 days prior to your week – 75 % of Full Point Value
- iii. 45 – 30 days prior to your week – 50% of Full Point Value
- iv. 29 days or less prior to your week – No points.

FAQ'S – CONTINUED

- 7. If my week falls in September 2011 and I want to book a vacation now (e.g. Marc 2010), can I use the points I will be given for next year's weeks?**
- Yes you may. This is called borrowing against next year's points. As you do not see the points for next year's weeks in your account until January 1st of the year in which the week falls, you have the option "borrowing" these points to book a vacation now. A cost of \$26.00 will be charged from RCI. You may not exceed your point value (the sum of this year's and next years Points). You may "rent" additional Points, if required.
- 8. If I am already a Points Member with another resort and have a Point's membership number, do I get to keep my old number?**
- RCI will issue you a new number under Marble Canyon's rotation plan. All history/information from your other resort will be transferred to your new account number. This is your only option.
- 9. If I was previously a Weeks member and I'm converting to Points and I still have weeks to be used up on my account, is it possible for me to get points for those weeks?**
- Yes it is but for future weeks only. You need to indicate this to the sales personnel at time of conversion and he/she will fill out a "Member Request Form". The weeks currently on your account may received a reduced Point value based on the lead-time to your check-in date. (See RCI "Cut-off" intervals in FAQ #6.)
- 10. Does the Point Value of my week change depending on the time of the year?**
- Yes indeed. Your sales person will give you a chart outlining varying Point values for your condo throughout the year. Check the week numbers carefully as there are more variations than first meets the eye! (The "Week-of-the-year" calendar can be found on the "Owner's Corner" at www.marblecanyon.ca)
- 11. How many years of membership fees does the conversion cost include? What are the costs associated with exchanges, Points "carry-over", "Guest Passes", etc.**
- It includes the current calendar year (until Dec 31st).
For more info on Membership Fees & and other costs you can either; view the "Frequently Asked Questions" section on the "Help" tab at www.rci.com (you do NOT have to be an RCI member to view this information), or call RCI Member services.
- 12. Do I have to pay my resort maintenance fees before I get points for my weeks?**
- No you do not. Each year you will be expected to pay your maintenance fees within 30 days of receiving your invoice.

REMEMBER – The best source of information is the RCI Web site (www.rci.com). You do NOT have to be a member to view information such as the "Resort Directory" (although you have to be a member to check availabilities at resorts), "Member Benefits", or the "HELP" tab. You can get answers to questions by selecting the "HELP" tab and checking "Frequently Asked Questions" or entering a key word for a topic search. If you still have questions, please call member services. You do pay yearly membership fees for this service. 1-877-874-5774.

If you are having problems with your account and RCI keeps directing you back to your home resort, send an email to Anna (anna@fairmontcreek.ca) outlining the situation. She'll help you get a resolution.

2010				2011				2012			
Week #	Friday Check-in	Saturday Check-in	Sunday Check-in	Week #	Friday Check-in	Saturday Check-in	Sunday Check-in	Week #	Friday Check-in	Saturday Check-in	Sunday Check-in
1	01-Jan	02-Jan	03-Jan	1	07-Jan	01-Jan	02-Jan	1	06-Jan	07-Jan	01-Jan
2	08-Jan	09-Jan	10-Jan	2	14-Jan	08-Jan	09-Jan	2	13-Jan	14-Jan	08-Jan
3	15-Jan	16-Jan	17-Jan	3	21-Jan	15-Jan	16-Jan	3	20-Jan	21-Jan	15-Jan
4	22-Jan	23-Jan	24-Jan	4	28-Jan	22-Jan	23-Jan	4	27-Jan	28-Jan	22-Jan
5	29-Jan	30-Jan	31-Jan	5	04-Feb	29-Jan	30-Jan	5	03-Feb	04-Feb	29-Jan
6	05-Feb	06-Feb	07-Feb	6	11-Feb	05-Feb	06-Feb	6	10-Feb	11-Feb	05-Feb
7	12-Feb	13-Feb	14-Feb	7	18-Feb	12-Feb	13-Feb	7	17-Feb	18-Feb	12-Feb
8	19-Feb	20-Feb	21-Feb	8	25-Feb	19-Feb	20-Feb	8	24-Feb	25-Feb	19-Feb
9	26-Feb	27-Feb	28-Feb	9	04-Mar	26-Feb	27-Feb	9	02-Mar	03-Mar	26-Feb
10	05-Mar	06-Mar	07-Mar	10	11-Mar	05-Mar	06-Mar	10	09-Mar	10-Mar	04-Mar
11	12-Mar	13-Mar	14-Mar	11	18-Mar	12-Mar	13-Mar	11	16-Mar	17-Mar	11-Mar
12	19-Mar	20-Mar	21-Mar	12	25-Mar	19-Mar	20-Mar	12	23-Mar	24-Mar	18-Mar
13	26-Mar	27-Mar	28-Mar	13	01-Apr	26-Mar	27-Mar	13	30-Mar	31-Mar	25-Mar
14	02-Apr	03-Apr	04-Apr	14	08-Apr	02-Apr	03-Apr	14	06-Apr	07-Apr	01-Apr
15	09-Apr	10-Apr	11-Apr	15	15-Apr	09-Apr	10-Apr	15	13-Apr	14-Apr	08-Apr
16	16-Apr	17-Apr	18-Apr	16	22-Apr	16-Apr	17-Apr	16	20-Apr	21-Apr	15-Apr
17	23-Apr	24-Apr	25-Apr	17	29-Apr	23-Apr	24-Apr	17	27-Apr	28-Apr	22-Apr
18	30-Apr	01-May	02-May	18	06-May	30-Apr	01-May	18	04-May	05-May	29-Apr
19	07-May	08-May	09-May	19	13-May	07-May	08-May	19	11-May	12-May	06-May
20	14-May	15-May	16-May	20	20-May	14-May	15-May	20	18-May	19-May	13-May
21	21-May	22-May	23-May	21	27-May	21-May	22-May	21	25-May	26-May	20-May
22	28-May	29-May	30-May	22	03-Jun	28-May	29-May	22	01-Jun	02-Jun	27-May
23	04-Jun	05-Jun	06-Jun	23	10-Jun	04-Jun	05-Jun	23	08-Jun	09-Jun	03-Jun
24	11-Jun	12-Jun	13-Jun	24	17-Jun	11-Jun	12-Jun	24	15-Jun	16-Jun	10-Jun
25	18-Jun	19-Jun	20-Jun	25	24-Jun	18-Jun	19-Jun	25	22-Jun	23-Jun	17-Jun
26	25-Jun	26-Jun	27-Jun	26	01-Jul	25-Jun	26-Jun	26	29-Jun	30-Jun	24-Jun
27	02-Jul	03-Jul	04-Jul	27	08-Jul	02-Jul	03-Jul	27	06-Jul	07-Jul	01-Jul
28	09-Jul	10-Jul	11-Jul	28	15-Jul	09-Jul	10-Jul	28	13-Jul	14-Jul	08-Jul
29	16-Jul	17-Jul	18-Jul	29	22-Jul	16-Jul	17-Jul	29	20-Jul	21-Jul	15-Jul
30	23-Jul	24-Jul	25-Jul	30	29-Jul	23-Jul	24-Jul	30	27-Jul	28-Jul	22-Jul
31	30-Jul	31-Jul	01-Aug	31	05-Aug	30-Jul	31-Jul	31	03-Aug	04-Aug	29-Jul
32	06-Aug	07-Aug	08-Aug	32	12-Aug	06-Aug	07-Aug	32	10-Aug	11-Aug	05-Aug
33	13-Aug	14-Aug	15-Aug	33	19-Aug	13-Aug	14-Aug	33	17-Aug	18-Aug	12-Aug
34	20-Aug	21-Aug	22-Aug	34	26-Aug	20-Aug	21-Aug	34	24-Aug	25-Aug	19-Aug
35	27-Aug	28-Aug	29-Aug	35	02-Sep	27-Aug	28-Aug	35	31-Aug	01-Sep	26-Aug
36	03-Sep	04-Sep	05-Sep	36	09-Sep	03-Sep	04-Sep	36	07-Sep	08-Sep	02-Sep
37	10-Sep	11-Sep	12-Sep	37	16-Sep	10-Sep	11-Sep	37	14-Sep	15-Sep	09-Sep
38	17-Sep	18-Sep	19-Sep	38	23-Sep	17-Sep	18-Sep	38	21-Sep	22-Sep	16-Sep
39	24-Sep	25-Sep	26-Sep	39	30-Sep	24-Sep	25-Sep	39	28-Sep	29-Sep	23-Sep
40	01-Oct	02-Oct	03-Oct	40	07-Oct	01-Oct	02-Oct	40	05-Oct	06-Oct	30-Sep
41	08-Oct	09-Oct	10-Oct	41	14-Oct	08-Oct	09-Oct	41	12-Oct	13-Oct	07-Oct
42	15-Oct	16-Oct	17-Oct	42	21-Oct	15-Oct	16-Oct	42	19-Oct	20-Oct	14-Oct
43	22-Oct	23-Oct	24-Oct	43	28-Oct	22-Oct	23-Oct	43	26-Oct	27-Oct	21-Oct
44	29-Oct	30-Oct	31-Oct	44	04-Nov	29-Oct	30-Oct	44	02-Nov	03-Nov	28-Oct
45	05-Nov	06-Nov	07-Nov	45	11-Nov	05-Nov	06-Nov	45	09-Nov	10-Nov	04-Nov
46	12-Nov	13-Nov	14-Nov	46	18-Nov	12-Nov	13-Nov	46	16-Nov	17-Nov	11-Nov
47	19-Nov	20-Nov	21-Nov	47	25-Nov	19-Nov	20-Nov	47	23-Nov	24-Nov	18-Nov
48	26-Nov	27-Nov	28-Nov	48	02-Dec	26-Nov	27-Nov	48	30-Nov	01-Dec	25-Nov
49	03-Dec	04-Dec	05-Dec	49	09-Dec	03-Dec	04-Dec	49	07-Dec	08-Dec	02-Dec
50	10-Dec	11-Dec	12-Dec	50	16-Dec	10-Dec	11-Dec	50	14-Dec	15-Dec	09-Dec
51	17-Dec	18-Dec	19-Dec	51	23-Dec	17-Dec	18-Dec	51	21-Dec	22-Dec	16-Dec
52	24-Dec	25-Dec	26-Dec	52	30-Dec	24-Dec	25-Dec	52	28-Dec	29-Dec	23-Dec
53	31-Dec			53		31-Dec		53			30-Dec

FEES ASSOCIATED WITH RCI POINTS MEMBERSHIPS

How much are the RCI Points® Transaction Fees?

Product	US Members	Canadian Members
RCI Annual Dues		
RCI Points® Dues	1 year = \$124 USD 2 years = \$229 USD 3 years = \$319.02 USD 4 years = \$409 USD 5 years = \$499 USD	1 year = \$130 CAD 2 years = \$239.88 CAD 3 years = \$3334.17 CAD 4 years = \$428.43 CAD 5 years = \$522.70 CAD
RCI Points® Transaction Fees		
7 nights+ reservation	\$139 USD	\$153 CAD
6 night reservation	\$119 USD	\$131 CAD
5 night reservation	\$109 USD	\$120 CAD
4 night reservation	\$99 USD	\$109 CAD
3 night reservation	\$79 USD	\$87 CAD
2 night reservation	\$59 USD	\$65 CAD
1 night reservation	\$39 USD	\$43 CAD
Home Week Reservation	No Charge	
Home Resort Reservation	\$40 USD	\$45 CAD
Auto Saving Points	\$26 USD Admin Fee	\$29 CAD Admin Fee
Points for Deposit	\$26 USD	\$29 CAD
RCI Weeks Exchange		
Online Domestic/International	\$179 USD	\$197 CAD
Call Center Domestic/International	\$194 USD	\$213 CAD
Guest Certificate	\$59 USD	\$65 CAD
RCI Points Partners® Transaction Fees		
Partners Res - Air & Car	\$52 USD	Points Partner fees are in USD only.
Partners Res - Cruise	\$139 USD	\$153 CAD
Partners Res - Hotel	\$32 USD	Points Partner fees are in USD only.
Partners Res - Entertainment (per ticket/pass)	\$69 USD	Points Partner fees are in USD only.
Cancellations		
RCI Points Cancellation	Transaction fee non-refundable	
RCI Weeks Cancellation	Transaction fee non-refundable	Transaction fee non-refundable
if canceled after the one day grace period		

RCI Points® Partners
Extra Vacation Cancellation

Transaction fee non-refundable

You must contact an RCI Guide to cancel a vacation.

If you cancel within 48 hours of confirmation and if the start date of the reservation is 22 days or greater than the confirmation date - No cancellation fee

100% Cancel fee if canceled 14 days or less before start date.

50% Cancel fee if cancelled 15 to 60 days before start date.

30% Cancel fee if cancelled 61 days or greater before start date.

Miscellaneous

Transferring **RCI Points**

No fee

No fee

Extend Points

14,000 pts. or more = \$99 USD

14,000 pts. or more = \$1109 CAD

Less than 14,000 pts. = \$39 USD

Less than 14,000 pts. = \$43 CAD

Membership Transfer Application

\$100 USD

\$110 CAD

(MTA)

Duplicate Directory

\$6.95 USD

\$8.00 CAD

What happens if I don't use my Points before the end of my Use Year?

If you do not use your points for your current Use Year, they will be auto-saved into your next Use Year. If you have not made any transactions for your current Use Year, there will be a \$26 USD/\$32 CD auto-save administration fee. Once your points have been auto-saved into the next Use Year, they will expire at the end of that Use Year.

RCI Points does now offer members with saved points about to expire an opportunity to extend them for one additional Use Year. The cost is \$39 USD/\$48 CD to save 1-13,999 points. To save 14,000 or more points, the cost is \$99 USD/\$123 CD. Please contact a Points Guide at 877/968-7476 for assistance.

Last Callsm Cancellation Policy You must contact an RCI Guide to cancel a Last Callsm vacation.

If you cancel within 24 hours of confirmation and if the start date of the reservation is 22 days or greater than the confirmation date - No cancellation fee

Travel dates 61 days or more and outside of the 24 hour Grace Period- 30% loss of fees (pre-tax).

Travel dates 22-60 days away outside of the 24 hour Grace Period - 50% loss of fees (pre-tax).

Travel dates 15 - 21 days away - NO Grace Period -50% loss of fees (pre-tax).

Travel dates 14 days or less - NO Grace Period - 100% loss of fees (pre-tax).

All taxes refunded regardless of cancellation date.

Can I send a guest to my RCI reservation?

Because members at times wish to give their RCI vacation benefits to family and friends, RCI implemented a Guest Certificate program. The Guest Certificate ensures that guests will not experience difficulty upon arrival at a host resort.

The Guest Certificate fee is \$59 US / \$65 CD, and the person listed on the Guest Certificate must be at least 21 years of age. Some resorts, however, may have higher age requirements. You may add a Guest Certificate any time up to the check-in day. Guest Certificates are available online for any standard exchange and Extra Vacations/Last Call confirmed online. Just click on the My Account tab and select "Vacation Plans." Next click, the "Create/Modify Guest Certificate" button located below the confirmed exchange details.